

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**
**FCC Form 481**  
**OMB Control No. 3060-0986/OMB Control No. 3060-0819**  
**July 2013**

<010> Study Area Code	512289
<015> Study Area Name	CHUGWATER TEL CO
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Andy Schein, GVNW Consulting Inc.
<035> Contact Telephone Number: Number of the person identified in data line <030>	7195945820 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	aschein@gvnw.com

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
(check box when complete)			
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; padding: 2px;">512289WY510.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; padding: 2px;">512289WY610.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; padding: 2px;">512289WY1010.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**
**Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers**

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	512289
<015>	Study Area Name	CHUGWATER TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVMW Consulting Inc.
<035>	Contact Telephone Number - Number of person identified in data line <030>	7195945820 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvmw.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no )	<input type="radio"/>	<input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?				
<111>		(yes / no )	<input type="radio"/>	<input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

512289WY112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input checked="" type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input checked="" type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input checked="" type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input checked="" type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>



(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	512289
-----------------------	--------

<015>	Study Area Name	CHUGWATER TEL CO
-------	-----------------	------------------

<020>	Program Year	2015
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVM Consulting Inc.
-------	---	----------------------------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	7195945820 ext.
-------	---	-----------------

<039> Contact Email Address - Email Address of person identified in data line <030> ascheine@gvnw.com

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

<703>

<a1>

<a2>

<a3>

<b1>

<b2>

(b)(3)

<b4>

(b) (5) DPP

<0>

State

Exchange (ILEC)

SAC (CETC)

Rate Type

Residential Local  
Service Rate

State Subscriber Line Charge

State Universal Service Fee

Service Charge

Total per line Rates and Fees

-- See attached worksheet

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[illegible]

(800) Operating Companies

FCC Form 481

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### Data Collection Form

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<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVNW Consulting Inc.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

<810>	Reporting Carrier	Chugwater Telephone
<811>	Holding Company	
<812>	Operating Company	Chugwater Telephone

[illegible]



**(900) Tribal Lands Reporting  
Data Collection Form**

 FCC Form 481  
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 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

&lt;910&gt; Tribal Land(s) on which ETC Serves

&lt;920&gt; Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- |       |  |
|-------|--|
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions. |
| <922> | Feasibility and sustainability planning;   |
| <923> | Marketing services in a culturally sensitive manner;   |
| <924> | Compliance with Rights of way processes  |
| <925> | Compliance with Land Use permitting requirements   |
| <926> | Compliance with Facilities Siting rules  |
| <927> | Compliance with Environmental Review processes   |
| <928> | Compliance with Cultural Preservation review processes   |
| <929> | Compliance with Tribal Business and Licensing requirements.                                    |

Select (Yes, No, NA)

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

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July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Andy Schein, GVM Consulting Inc.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvm.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐



**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

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<035>	Contact Telephone Number - Number of person identified in data line <030>	7195945820 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

512289WY1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

## (2000) Price Cap Carrier Additional Documentation

FCC Form 481

## Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	7195945820 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvmw.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

## Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐
- <2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

## Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Certification ☐
- <2013> 2014 Frozen Support Certification ☐
- <2014> 2015 Frozen Support Certification ☐
- <2015> 2016 and future Frozen Support Certification ☐

## Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband ☐

## Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification ☐
- <2018> 5th year Broadband Service Certification ☐
- <2019> Interim Progress Certification ☐
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

**(3000) Rate Of Return Carrier Additional Documentation****Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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<010> Study Area Code	512289
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<035> Contact Telephone Number - Number of person identified in data line <030>	7195945820 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	anchein@gvmw.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
(3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐ ☐

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, Is your company audited?

(Yes/No)

☒ ☐

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☒ ☒ ☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,  
(3023) Underlying information subjected to a review by an independent certified public accountant  
(3024) Underlying information subjected to an officer certification.  
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐ ☐ ☐

512289WY3026.pdf

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information



[USAC Home](#) | [High Cost Program](#) | [Search Tools](#) | [Form 481](#)

## CONFIRMATION

**Congratulations. Your filing has been successfully certified.**

Filing 1 was successfully certified on Mon 30 Jun 14 01:16:50 PM EDT by greg.cashner@chugtelco.com .

SAC : 512289

SPIN : 143002580

Carrier Name : CHUGWATER TEL CO

Program Year : 2015

[Return to 481 Search](#)

**Certification - Reporting Carrier  
Data Collection Form**

 FCC Form 481  
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<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	512289
<015> Study Area Name	CHUGWATER TEL CO
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<030> Contact Name - Person USAC should contact regarding this data	Andy Schein, GVNW Consulting Inc.
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<039> Contact Email Address - Email Address of person identified in data line <030>	aschein@gvnw.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: CHUGWATER TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: 512289	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: CHUGWATER TEL CO	
Name of Authorized Agent or Employee of Agent: Andy Schein	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: _____
Printed name of Authorized Agent or Employee of Agent: Andy Schein	
Title or position of Authorized Agent or Employee of Agent: Sr Cost Consultant, GVNW Consulting Inc.	
Telephone number of Authorized Agent or Employee of Agent: 7195945820 ext.	
Study Area Code of Reporting Carrier: 512289	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



(700) Price Offerings including Voice Rate Data  
Data Collection Form

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<035>	Contact Telephone Number - Number of person identified in data line <030>	7195945820 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@qvnw.com
-------	---	------------------

<701> Residential Local Service Charge Effective Date	1/1/2014
---	----------

<702> Single State-wide Residential Local Service Charge

<703>

[illegible]

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	aschein@gvinw.com

[illegible]

**2014 FCC Form 481 Carrier Annual Reporting – Other Attachments**

**Line 510 - Service Quality Standards & Consumer Protection Rules Compliance:**

Consumer Protection

Voice and Broadband

Chugwater Telephone Company (CTC) complies with the requirements of 47CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag Rules to prevent identity threat. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

Chugwater Telephone complies with the Wyoming Service Quality Standards and Consumer Protection Rules set forth in Chapter 5 of the Wyoming Public Service Commission's Rules. Quarterly Telecommunications Service Quality Reports are filed and should be on record with the Wyoming Public Service Commission. Chugwater Telephone is committed to providing the highest quality service to its customers.

Broadband

The Company follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

512289 WY 610

## **Line 610 – Description of Functionality in Emergency Situations**

### Back-up Power for Both Voice and Broadband Services

Chugwater Telephone prides itself on updating and maintaining all its plant and equipment to prevent outages before they happen. If outages do happen, the Company has 24-hour on call staff and alarm reporting systems in place that send notifications to the 24 hour personnel monitoring these systems. The Company certifies that it follows best practices that are designed to allow them to remain functional in an emergency situation through the use of back-up power to ensure functionality in the event of a limited commercial power failure.

The Company utilizes battery back-up systems and standby generators in its central office. This enables Chugwater to maintain power during an outage of at least 48 hours with battery back-up and endless power with natural gas. In 2012 Chugwater installed \$25k in a new backup generating system which included new batteries and a generator. The new emergency power generator system is powered by a 22KW generator powered by natural gas.

### Ability to reroute traffic/data around damaged facilities

Chugwater Telephone does not have redundant interexchange facilities to the tandem that would allow it to reroute traffic to its connecting company/toll tandem if needed. Thus, in case of damaged CWF facilities, the Company does not have the ability to reroute traffic.

### Capability to manage traffic/data spikes resulting from emergency situations

Chugwater's trunk routes are monitored by Central Office equipment for usage utilization and management. Chugwater Telephone takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

512 289 W/ 1010

Voice Service Rate Comparability

As evidenced by the data provided in line 700 of this Form 481, the Company's voice service pricing is no more than 2 standard deviations above the national average urban rate (\$46.96) as announced by the Wireline Competition Bureau on March 20, 2014 (DA 14-384).

5/12/89 WY 1210

CHUGWATER TELEPHONE COMPANY

WYOMING P.S.C. NO. 2

3rd Revised Sheet No. 22.1

Chugwater, Wyoming

Cancels 2nd Revised Sheet No. 22.1

LOW INCOME ASSISTANCE PROGRAMS

A. Lifeline Service

1. Definition

The Lifeline Service or Telephone Assistance Program (TAP) provides for a discount on the recurring monthly rate for the provision of local residential service for certain qualifying low-income subscribers.

(T)

2. Application

a. The Lifeline discount is available only to residential customers who meet the eligibility requirements established by the FCC.

(T)

(T)

b. Eligible Lifeline / TAP subscribers will receive credits or discounts to the normal one-party rates as follows:

Residential Access Line  
Federal Lifeline Reduction

Monthly Credit or Discount  
\$9.25

(N)(D)

(D)

The discount will be applicable to the following local exchange services:

Individual flat rate residential service.

In no case will the discount exceed the rate charged for the grade of residential service subscribed to by each individual.

c. Services covered under the Lifeline/TAP offering include:

- i. Single party, voice grade access to the Public Switched Network
- ii. Access to emergency services
- iii. Access to operator services
- iv. Access to interexchange services, unless toll blocking is chosen
- v. Access to directory assistance
- vi. Toll blocking

(D)

(D)

PUBLIC SERVICE COMMISSION

APPROVED

EFFECTIVE SEP 08 2013

DOCKET NO. 70005-0034 - TT-18  
STATE OF WYOMING

Issued: 08/08/13

By: Greg Cashner, Manager  
Chugwater, Wyoming

Effective: 09/08/13



## LOW INCOME ASSISTANCE PROGRAMS

## A. Lifeline Service (Cont'd)

## 3. Regulations

- a. The Lifeline discount will begin with the date the Company receives a valid application from the customer or when new service is established for a qualifying customer. The discount will be prorated on the basis of a 30-day month from the effective date of the customer's application.
- b. The regular non-recurring charges, and regulations applicable to the service offerings specified under the local service section of this tariff will apply for initial service establishment. Subscribers may request the Link Up plans identified in (B) below. The non-recurring charges for current subscribers to change to or from this program due to eligibility status will be waived.
- c. The discount is applicable only to a single residence line at the principal residence of the eligible subscriber.
- d. Customers must provide certification from the appropriate agency for which they qualify for the Lifeline/TAP service and must notify the Company when they are no longer participants in the Program.
- e. Lifeline will not be furnished on Foreign Exchange (FEX) circuits.
- f. Lifeline service will not be disconnected for non-payment of toll charges. Deposits will not be required if customers choose the toll blocking option. No toll blocking charges will be assessed to Lifeline subscribers.

## 4. Funding

The total cost of providing matching funds for the Lifeline/TAP service shall be funded from a uniform monthly surcharge to each residential and business access line. A surcharge of \$0.00 is necessary to fund the program.

(N)

(N)

## Department of Family Services District Offices

City	Address	Phone
Afton	631 Washington	886-9232
Buffalo	381 N. Main St.	684-5513
Casper	851 Werner Ct #200	473-3900
Cheyenne	1510 East Pershing	777-7921
Cody	1301 Rumsey	587-6246
Douglas	219 North Russell	358-3138
Evanston	350 City View #206	789-2756
Gillette	1901 Energy Ct #300	682-7277
Glenrock	925 West Birch	436-9068
Greybull	616 2nd Ave North	765-9453
Jackson	155 West Gill	733-7757
Kemmerer	1100 Pine Ave	877-6670
Lander	201 North 4th	332-4038
Laramie	710 Garfield #220	745-7324
Lusk	905 South Main	334-2153
Lyman	111 West Owens	786-4011
Newcastle	2013 W. Main #101	746-4657
Pinedale	111 N. Sublette	367-4124
Powell	109 West 14th	754-2245
Rawlins	215 W. Buffalo #359	328-0612
Riverton	120 N. 6th East	856-6521
Rock Springs	2451 Foothill #103	362-5630
Sheridan	111 East Works	672-2404
Sundance	102 North 5th	283-2014
Thermopolis	403 Big Horn	864-2158
Torrington	1618 East M St.	532-2191
Wheatland	975 Gilchrist	322-3790
Worland	1700 Robertson	347-6181

Eastern Shoshone Tribal Services  
Fort Washakie 332-6591

Northern Arapaho Nation Social Services  
Arapahoe 857-2436



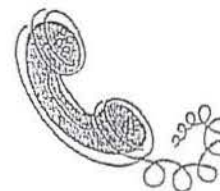
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**Wyoming Public Service  
Commission**

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Cheyenne, WY 82002  
(307) 777-7427  
Fax: (307) 777-5700  
<http://psc.state.wy.us>

**Wyoming Public Service  
Commission**

## Wyoming Telephone Assistance Programs

Discounted telephone rates  
for those in financial need



## What is the Telephone Assistance Program?



The Telephone Assistance Program (TAP), also known as Lifeline, is a program to help provide eligible recipients a single residential telephone at their primary residence. The program offers a monthly discount on local telephone service. Tribal Lifeline support is also available for qualifying low-income individuals living on reservations as defined by the Bureau of Indian Affairs (BIA) regulations.

A related program, Link-Up America, provides a discount in installation fees of 50% up to a maximum of \$30.00 and allows eligible recipients to make no-interest payments on initial connection charges.

## How is the Telephone Assistance Program Funded?

The Telephone Assistance Program is jointly funded through federal and state programs. The federal portion of the program is funded through the federal Universal Service Fund. The money for this fund comes directly from long-distance telephone companies, who may or may not pass the cost on to their customers. Local telephone companies, who may also pass part or all of this cost along to customers, pay for the state portion of the fund. These costs do not exceed more than a few cents per month for a typical customer.

## Am I eligible for these discounted telephone rates?

It is estimated that more than 20,000 customers in Wyoming qualify for the Telephone Assistance Program. To qualify for Telephone Assistance or Link-Up America, you must be a local telephone customer in Wyoming and be eligible to receive benefits from one of the following programs:

- Food Stamps
- Supplemental Security Income (SSI)
- Low Income Home Energy Assistance Programs (LIHEAP)
- Medicaid
- Medical Assistance Programs
- Aid to Families with Dependent Children (AFDC)
- Personal Opportunities With Employment Responsibility (POWER)

## What do I need to do to get the discounted rate?

Even if you are eligible for the program, you do not automatically receive the benefits of these programs. You must apply for these programs with your local telephone company. Applications may also be made through the Department of Family Services (DFS) field offices listed on the back of this brochure. DFS can work with your local provider to re-certify you each year for the program.

In Wyoming, you can also contact the following telephone companies directly:

- Qwest at 1-800-244-1111

- Sprint at 1-800-788-3500
- Western Wireless at a local retail sales outlet

Information on the Wyoming and Tribal programs is also available at the federal Universal Service Administrative Company (USAC) website at:

<http://www.lifelinesupport.org/li/low-income/lifelinesupport/states/wy/www.wy.asp>

## What if I qualify but have been unable to get the discount?

If you are eligible but have difficulty obtaining a discounted local service rate or reduced telephone installation charges, you should first contact your local telephone provider.

If you still have problems, call the PSC's toll-free complaint line at 1-888-570-9905 for more information or assistance in filing a written complaint. You can also send a letter that includes the following:

- Your name and address
- Your daytime telephone number or number where you receive messages
- The name of your local telephone company
- A complete explanation of the nature of your dispute, problem or concern
- The names and telephone numbers of telephone company employees with whom you spoke to concerning these benefits and the date and time when you talked to them.
- A copy of your bill showing you are not receiving the discounted monthly local charges or reduced service installation charges.
- Any other information you think will be helpful in resolving your concern or complaint.

512289WY112

## Chugwater Telephone Company

### FIVE YEAR QUALITY IMPROVEMENT PLAN REDACTED

CHUGWATER TELEPHONE COMPANY

**FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN**

© 2006 The Authors

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<sup>1</sup>Per 47 C.F.R. § 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.



CHUGWATER TELEPHONE COMPANY

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CHUGWATER TELEPHONE NETWORK IMPROVEMENT PROJECTS

AS OF 2015 ANNUAL REPORT SUBMISSION - JULY 1, 2014

WIRE CENTER NAME & CLLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN US\$ SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE
A	B	C	D	E=CxD	***	***	***	***	***	***
Chugwater - (wire center)										

CHUGWATER TELEPHONE NETWORK IMPROVEMENT PROJECTS

AS OF 2016 ANNUAL REPORT SUBMISSION - JULY 1, 2014

WIRE CENTER NAME & CLLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USE SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE
A	B	C	D	E=CxD	***	***	***	***	***	***
Chugwater - (wire center)										

NOTES:

CHUGWATER TELEPHONE NETWORK IMPROVEMENT PROJECTS

AS OF 2017 ANNUAL REPORT SUBMISSION - JULY 1, 2014

WIRE CENTER NAME & CLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USF SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE
A	B	C	D	E=CxD	***	***	***	***	***	***
Chugwater - (wire center)										

NOTES:



CHUGWATER TELEPHONE NETWORK IMPROVEMENT PROJECTS

AS OF 2018 ANNUAL REPORT SUBMISSION - JULY 1, 2014

WIRE CENTER NAME & CLLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USF SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE
A	B	C	D	E=CxD	***	***	***	***	***	***
Chugwater - (wire center)										

NOTES:



CHUGWATER TELEPHONE NETWORK IMPROVEMENT PROJECTS  
AS OF 2019 ANNUAL REPORT SUBMISSION - JULY 1, 2014

WIRE CENTER NAME & CLI	DESCRIPTION of IMPROVEMENT	COST ESTIMATE	REGULATED % ALLOCATION	AMOUNT IN USF SUPPORT AREA	% VOICE	% BROADBAND	AREA IMPACTED	POPULATION IMPACTED	TARGET COMPLETION DATE	ACTUAL COMPLETION DATE
A	B	C	D	E=CxD	***	***	***	***	***	***
Chugwater - (wire center)										

NOTES:

512289WY3026

# Chugwater Telephone Company

## Financial Information

REDACTED



INDEPENDENT ACCOUNTANT'S COMPILATION REPORT

To the Board of Directors  
Chugwater Telephone Company  
Chugwater, WY 82210

IS 2013) Operating Report for Privately Held Rate of Return Centers	FCC Form 481
Balance Sheet - Data Collection Form	CMD Certificate: 2010-0310
	CMS Certificate: 2010-0310
Page 1 of 8	Jul 2013

4C10: Study Area Code	512289
4C15: Study Area Name	Chagwater Telephone Company
4C20: Program Year	2013
4C30: Contact Name - Person JSA should contact regarding this data	Andy Schels GSWR Consulting Inc
4C35: Contact Telephone Number - Number of person identified in data line 4C30	710 501-5220
4C36: Contact Email Address - Email Address of person identified in data line 4C30	andy@gswr.com
Filed as a new single company <input type="checkbox"/> Filed as a new consolidated company <input type="checkbox"/> Filed as a subsidiary of a consolidated company <input type="checkbox"/>	Filed as a new single company <input type="checkbox"/> Filed as a new consolidated company <input type="checkbox"/> Filed as a subsidiary of a consolidated company <input type="checkbox"/>

CERTIFICATION	
I hereby certify that the data in this report are in accordance with the accounts and records of the system and reflect the status of the system to the best of our knowledge and belief.	
<i>Craig Cashman</i> Signature	6-20-14 Date

(3005b) Operating Report for Privately-Held Rate of Return Carriers  
Income Statement - Data Collection FormFCC Form 481  
OMB Control No. 3060-0060  
OMB Control No. 3060-0019  
July 2014

Page 2 of 5

<010> Study Area Code	512289
<015> Study Area Name	Chugwater Telephone Company
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Andy Scholz, G/V/W Consulting Inc.
<035> Contact Telephone Number - Number of person identified in data line <030>	719 561 5830
<035> Contact Email Address - Email Address of person identified in data line <030>	ascholz@vzw.com

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

512289WY3026

Page 1

(3005c) Operating Report for Privately Held Rate of Return Carriers  
Cash Flow - Data Collection Form

FCC Form 423  
OMB Control No. 3010-0010  
CFR Control No. 3010-0110  
July 2014

Page 3 of 3

<010> Study Area Code	512219
<015> Study Area Name	Cruzquiter Telephone Company
<020> Program Year	2015
<070> Contact Name - Person USAC should contact regarding this data	Andy Schein, QUNW Consulting Inc
<085> Contact Telephone Number - Number of person identified in data line <070>	719-554-5510
<089> Contact Email Address - Email Address of person identified in data line <070>	aschein@qunw.com

PART E. STATEMENTS OF CASH FLOWS

512289WY112





To the Board of Directors  
Chugwater Telephone Company  
Chugwater, Wyoming

512289WY3026

CONFIDENTIAL  
NOT FOR PUBLIC INSPECTION

Corrected and Uncorrected Misstatements